

## **FAQ FOR FAMILIES:**

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## **HOW AND WHERE REQUEST REGIONAL GRANT:**

### **1) Where can I find the application for regional grant?**

The application will be available from the end of May on the Tuscany Region website

### **2) Regarding what I read on the regional site, I wanted to know who has to meet the deadlines of 4/15 and 4/29?**

These deadlines concern the Municipalities and not the families

### **3) When will the notice for families be approved?**

The notice for families will be approved indicatively in April 2023 and in the same month detailed information will be provided on all aspects of interest.

### **4) Is it possible to know right now what I will need in the request?**

To access to regional grant, the family will need:

- an email address and a mobile phone number where you can be contacted if necessary;
- an ISEE correctly certified on the date of submission of the request;
- SPID credentials or electronic identity card or health card;
- enrollment for the chosen service.

### **5) Is it enough to present the DSU for the ISEE to be able to request regional grant?**

No, it is necessary for the DSU to be correctly certified within the deadline that will be set in the regional notice and not to be subjected, for example, to findings or discrepancies.

### **6) Which correctly certified ISEE will I need?**

The use of the Ordinary ISEE is foreseen with the exception of the following cases:

ISEE minors valid in the case of children of parents who are not married and do not live together;

Current ISEE valid when there have been significant changes in income or adverse events such as job loss or interruption of treatments.

### **7) I read the news of the free early childhood services in Tuscany, where it is written that to get the bonus you will have to request between May and June; Where?**

The request must be submitted from the end of May on the regional application, available on the Tuscany Region website.

**WHICH SERVICES 0-3 WILL IT BE POSSIBLE TO BENEFIT REGIONAL GRANT:****8) Will it be possible request to regional grant for all private early childhood services?**

There must be the accreditation of the private early childhood services and to the adherence of the owner of these services to the notice approved by the municipality.

**9) My early childhood service is only authorized and not accredited. Can I request the regional grant?**

No, it must be an accredited private service.

**10) Is it possible to benefit from the regional grant in the case of attendance at play areas and educational services in the home setting?**

It is possible, differently from the provisions for the INPS national bonus; also for these services, for the reduction of tariffs and fees.

However, rates/tuition fees below €272.73 and €227.27 per month up to a maximum of €527.27 for each month may also be subject to a discount exclusively for these types of services.

**11) When will the services, which it will be possible to benefit from regional grant, be known?**

Presumably at the beginning of May 2023.

**12) Does the regional grant also cover requests relating to educational services in a home environment?**

Yes, however, they must be services accredited by the Municipality. In any case, the service in question will then have to join this measure to the territorially competent Municipality.

**REQUIREMENTS:****13) Who must have the requirement of residence in a municipality in Tuscany?**

They are boys and girls. The residence requirement of the child must be met at the time of submission of the application by the parent/trustee.

**14) Can join also who, having a child in the required age range, are not married and are not cohabiting? Or at least is, one of the two requirements, essential?**

The requirements indicated are not relevant.

**AMOUNT OF REGIONAL GRANT:****15) Is it possible to have some examples to understand how much the regional discount will amount to?**First example:

expected monthly expenditure:	700 euros
monthly INPS bonus	272.73 euros (with ISEE under 25,000)
Municipality grant:	400 euros
regional discount	27.27 euros

Second example:

expected monthly expenditure:	700 euros
monthly INPS bonus	272.73 euros (with ISEE under 25,000)
regional discount	427.27 euros

Third example:

expected monthly expenditure:	700 euros
monthly inps bonus:	not required
regional discount	427.27 euros

Fourth example:

expected monthly expenditure:	200 euros
monthly INPS bonus:	200 euros (with ISEE below 25,000 and from 25,000 to 35,000)
regional discount	not recognized

Sixth example:

expected monthly expenditure:	600 euros
monthly INPS bonus:	272.73 euros (with ISEE under 25,000)
voucher grant by the Municipality:	327.27 euros
regional discount	not recognized

Seventh example:

*only in the case of a play area or educational service in a home setting (therefore not valid for nursery schools)*

expected monthly expenditure:	700 euros
monthly inps bonus	not recognized
regional discount	527.27 euros

**16) My expected monthly expenditure from September 2023 amounts to 900 euros; Will it all be fully refunded?**

The regional grant provides for a discount that exceed the amount repayable by INPS up to a maximum of 800 euros; the amount exceeding 800 euros (in your case 100 euros), remains at your expense.

**17) I have an ISEE higher than 35,000 euros; are any further regional grant?**

At present they are not available.

**18) My private early childhood service asks me to pay enrollment and children's meals separately from the fee; Are these expenses also subject to discount?**

Regional resources cannot be used to cover any additional costs (such as pre-enrollment, enrollment, lunch) if not included in the rate/fee.

**19) If I decide to increase my child's attendance time at early childhood service during the educational year, and this involves an increase in the fee; can the Region recognize the grant also for this increase?**

It will not be possible.

## **REGIONAL AND MUNICIPAL GRANT, INPS BONUS:**

### **20) Is the regional grant different from the INPS bonus?**

The INPS bonus is reimbursed (the family pays and is then reimbursed), the regional grant is instead a discount, i.e. cash outflows by families are expressly excluded; cash outflows are permitted for the portion of the monthly fee/fee reimbursed by INPS and for the portion of the fee/fee exceeding €800.

### **21) Inps bonus, regional and municipal contributions are compatible?**

Yes, for the extent of the contribution due, refer to the examples given in FAQ number 15.

### **22) If the INPS Bonus is not requested by the family, is it still possible to request and benefit from regional grant?**

YES. The regional grant will only cover the portion not reimbursed by INPS (even in the event of failure to request the INPS bonus if you do not apply for it). EXAMPLE: if you pay 300 euros and have an ISEE less than 25,000, the regional grant will only cover the difference between 300 and 272.73 (ie 27.27).

### **23) Is it possible to request only for Bonus Inps or only for regional Nursery Schools?**

Yes, but if you meet the requirements it is advisable to apply for both, in order to obtain the maximum possible grant. By way of example, see the examples given in FAQ no. 15.

### **24) Can any municipality grant (e.g. service vouchers, access credits) be combined with the regional grant?**

Yes. Any regional grant will take into account the cost incurred by the family, the INPS bonus and any additional grant recognized by the Municipality.

Substantially the same expense cannot be reimbursed by several public entities.

See FAQ no. 15) to understand how to calculate regional grant.

### **25) I have read the information on the site and it says that in order to submit the request it must be done online on the regional application. What does it mean? Shouldn't it be presented on the INPS website? I also wanted to understand if, once the request has been made, do I get the bonus or are there any special conditions to get it?**

Inps bonus and regional discounts are 2 different measures and require 2 different requests. We answer only regarding the regional discount.

The regional request must be presented only with the regional application in the manner that will be specified in the families call for applications for families which will be approved in April/May. The regional measure will naturally have a maximum amount of resources, so the presentation of the request with the correct requirements does not automatically give the right to access the regional grant. If the regional resources are not sufficient, a ranking will be drawn up on the basis of the ISEE and on the basis of some priorities that will be defined in the call for families (eg disabled children). On this point, see the answer to FAQ no. 34).

However, the application for access to the INPS bonus must be made by the parent/trustee on the INPS website.

## **ENROLLMENT IN THE MUNICIPAL AND IN PRIVATE EARLY CHILDHOOD SERVICES:**

### **26) I want to enroll my daughter in an accredited private early childhood service without a request for the municipal services; can I?**

You must demonstrate the existence of at least one of the following conditions:

- places made available by the accredited private service which are part of the integrated public offer of the Municipality/Union of Municipalities;
- absence of municipal offer: in the municipal area where the accredited private early childhood service is located, there is no similar type of service owned by the municipality with the same frequency hours as the private service itself;
- request in waiting list: the non-acceptance due to insufficient places available of the request for access to municipality services (managed directly or indirectly), in the Municipality where the accredited private service is located;
- continuity of attendance: if the child attended the same private early childhood service in the 2022/2023 educational year;
- family reunification: in the case of brothers/sisters who are simultaneously registered for the same service;
- incompatibility of the working hours of the requesting parents/trustees: this incompatibility, demonstrated to the municipal administration by both parents or by the trustee, must exist with the opening hours of the municipal services in the municipality where the application for access to grant is presented referred to in this notice; for example, the application of parents who start their work activities at 7.30 and the municipal nursery school opens at 8.30, or finish their working hours at 18.00 and the public service closes at 16.00, while the chosen private service allows the reconciliation with the working life of the parents);
- proximity services: the accredited private early childhood service is located at a distance of less than 1 km from the residence or workplace of at least one of the parents or trustee, in the absence of a similar early childhood service owned by the municipality within the same distance; the distance is demonstrated and verified using one of the navigators available on the net;
- incompatibility: the minor cannot access the municipal early childhood service or an agreement on the basis of a specific provision of the judicial authority or of the competent social services;
- further exceptions: in the case of minors reported by social or health services, or in possession of the certification of disability pursuant to Law no. 104/1992, or with psychophysical, sensory problems certified by the competent ASL even if they do not have the certification of disability referred to in Law no. 104/1992 or placed, on the basis of provisions of the Judicial Authority, in family foster care and/or structure, in the year of pre-adoptive foster care, as well as in a similar post-adoptive period in the case of international adoptions, or subject to programs/projects of protection, provided that the foster or adoptive family is resident in a municipality in Tuscany.



**27) What does it mean "places made available by the accredited private service which are part of the integrated public offer of the Municipality/Union of Municipalities"?**

These are for example the cases which the Municipality offers, together with the approval of the municipal notice, the places which have an agreement with accredited private services where it will be possible to take advantage of municipal service vouchers, or the Municipality recognizes concessions or access credits for agreed services.

**28) If I submit a request for the municipal service, will I still have access to the regional grant without having to submit an application on the regional application?**

The procedures relating to enrollment in the municipal service (and other concessions provided by the Municipality) and the relative timing are not linked to the request for the regional grant. A necessary condition to access to regional grant is the submission of the request by the regional application.

**29) Is enrollment in the service automatic with the presentation of the request for regional grant?**

Procedures relating to enrollment in the municipal or private services and the relative timing are not linked to the request for the regional grant.

In any case, enrollment in the service is not automatic with the presentation of the request for regional grant.

**30) I will enroll my child in a private service in a different municipality from my residence. Is this a case when I fall within the regionale grant?**

YES, however, it will be necessary for the accredited private nursery school to demonstrate to adhere to the regional notice. The resulting administrative relations will be with the municipality in which the service is located. In this regard, see what is reported in the answer to FAQ no. 13.

**31) Is the request for regional grant connected to a service located in your residence municipality or is it possible to request it also in a different municipality?**

The request for regional grant can be presented on services located in any municipality in Tuscany, even if it is different from the one of residence. In this regard, see what is reported in the answer to FAQ no. 13.

## **PROCESS AND OUTCOME OF THE REQUEST:**

### **32) How can the request process be followed?**

The request process can be verified through the regional application and at the end also on the appropriate page of the regional website.

### **33) Does the presentation of the request for regional grant determine its acceptance in any case?**

Following the submission of the application, an investigation phase will begin by the Municipality and the Region. At the end of the investigation, a ranking of those admitted to the benefit will be drawn up, given that the regional tender has a maximum limit of available resources.

### **34) If regional resources are insufficient to grant discounts to all parents/trustees, how will the ranking be drawn up?**

Priority will be given to cases involving minors:

- reported by social or health services;
- in possession of the certification of disability pursuant to Law no. 104/1992 or with psychophysical, sensory problems certified by the competent ASL even if they do not have the certification of disability pursuant to Law no. 104/1992;
- placed, on the basis of provisions of the Judicial Authority, in family foster care and/or structure, in the year of pre-adoptive foster care, as well as in a similar post-adoptive period in the case of international adoptions, or subject to protection programmes/projects, provided the foster or adoptive family is resident in a municipality in Tuscany.

Once this priority has been exhausted, the recipients will be identified by means of a specific ranking based on the ISEE value of the nucleus, according to an increasing order (from the lowest to the highest).

### **32) Will my child's identification data be visible on regional documents?**

No, only the application identification code will be visible, available on the regional application at the time of conclusion of the request submission.

**IN CASE OF ADMISSION TO A REGIONAL GRANT:****33) Are there special conditions for the recognition of regional discounts?**

Grants are full recognized if the attendance of the minor is at least 5 days during the month or if the minor were to attend a lower number during the reference month if this is due to a medically certified medical condition.

For the whole educational year, up to a maximum of two months of absence due to illness can be recognized, even non-continuous, without prejudice to the need for the minor to remain enrolled in the service.

In the event of absences due to illness, the attendance registers will require a medical certificate and, if the start and end date of the illness cannot be clearly deduced from it, a specific self-declaration from the parent/trustee of the children concerned, with the attachment F, where the period of absence is indicated, with a copy of the subscriber's identity document.

If the legislation, approved after the adoption of this notice, establishes the non-compulsory nature of medical certificates, the parents/trustees will only have to produce the attachment F.

**34) When I'll be admitted to the regional grant, will I have further fulfilments?**

They will be provided for in the notice addressed to families; it can be anticipated that he will have to certify the discounts received on the regional application and complete a satisfaction questionnaire.

**SPECIAL CASES:****35) What determines the withdrawal of enrollment from the early childhood service?**

Withdrawal determines the forfeiture of the benefit recognized by the Tuscany Region.

**36) My daughter turns 3 in January 2024; will I no longer be able to benefit from regional grant?**

No, the grant is recognized at the age of 3 in the case of boys and girls who continue to attend the early childhood service until the end of the educational year.

**37) I live in Bagno a Ripoli, but my daughter will attend an early childhood service in Florence. Which Municipality will I have to refer to for all the fulfilments envisaged by the regional notice?**

To the Municipality where the service is located, in your case the Municipality of Florence.

**38) I have a little girl born in December 2022, to enroll in the nursery I have to wait for the month of May when "the special regional application" will be available or should it be done sooner?**

The date of May is the one currently foreseen exclusively for the presentation of the request for access to regional grant, and not for other purposes (such as the deadline for enrollment in the early childhood service)